

SOLVIT

Courses, Purchasing & Refund Policy

How we sell, where we sell, and how we deliver our learning resources.

1. About SOLVIT

SOLVIT is an online mathematics education brand supporting Cambridge (CAIE) students preparing for their O Level, IGCSE, and A Level examinations. Our mission is to make advanced mathematics genuinely understandable — helping students master the concepts, techniques, and exam skills they need to achieve top results. All of our teaching, resources, and support are delivered digitally, so that students can learn from anywhere, at their own pace.

2. Where We Sell

All SOLVIT courses are sold exclusively online through the SOLVIT Learning Management System (LMS), accessible via our official website. We do not sell our courses or resources through any third-party platform, reseller, or offline channel. Purchasing directly through our LMS ensures that every student receives authentic, up-to-date material together with full access to the learning facilities associated with their enrolment.

3. How We Sell — The Purchase Process

Enrolling in a SOLVIT course is simple and fully self-service. Students purchase directly on our LMS by following these steps:

- 1. Browse courses** — Explore the available O Level, IGCSE, and A Level mathematics courses on the SOLVIT LMS.
- 2. Add to cart** — Select the desired course (or courses) and add them to the cart.
- 3. Checkout & pay** — Proceed to checkout and complete payment for the listed course price.
- 4. Instant access** — Once payment is confirmed, the student's account is activated and the enrolled course becomes fully functional on both the website and the LMS.

From the moment payment is successfully processed, the student gains immediate access to all resources and learning facilities included with the enrolled course.

4. Learning Resources & E-Learning Facilities

All SOLVIT learning resources are hosted exclusively on our LMS. These resources are developed and curated by Sir Shaheer Akbar, whose teaching forms the foundation of the SOLVIT learning experience. By keeping every resource on our own LMS, we maintain a consistent standard of quality and ensure that students always have the correct, exam-relevant material.

Through the LMS, enrolled students receive the complete set of e-learning facilities required for success in O Level, IGCSE, and A Level mathematics — such as structured video lessons, live classes, topic-wise practice resources, and dedicated doubt-solving support. Everything a student needs to learn, revise, and prepare for their examinations is available in one place.

5. Seven-Day Return & Refund Policy

We want every student to feel confident in their purchase. SOLVIT offers a seven (7) day return policy on all course purchases.

- Students may request a refund within seven (7) days of the date of purchase.
- The policy applies for any reason — whether the student encounters an issue with the course or the platform, or simply decides the course is not the right fit.
- To request a refund, students should contact our support team within the seven-day window.
- Once a refund is approved, access to the associated course and its resources may be removed from the student's account.

Please note: refund requests made after the seven-day period fall outside the scope of this policy.

6. Support & Contact

For any questions regarding purchasing, course access, resources, or refunds, our team is available through our official support channels. We aim to respond promptly and to resolve every query. To get in touch, reach out to us via our WhatsApp support channel or email at contact@solvitedu.com.